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|  | **Jeannie Harning**  Company: Action IT Learning (Pty) Ltd  Position: HR & Learning Ambassador  Mobile: +27 83 236 8486  Email: jeannie@actionit4u.com |
| **Professional qualifications and membership:**   * Masters Degree in International Studies - Rhodes University, Grahamstown, South Africa – 1992 – 1993 * Bachelor of Arts Degree in Political Science - San Francisco State University, San Francisco, California, USA - 1991 * Tamalpais Union High School, Mill Valley, California, USA – 1987 * Qualified facilitator against SAQA US 117871 - Facilitate learning using a variety of given methodologies. * Completed short course programme on Foundations of Animal Law, University of Johannesburg, 2022  Professional Background:  * Jeannie is the HR & Learning Ambassador for Action IT Learning with over 20 years training and consulting experience working at Deloitte and predominantly as an independent small business owner. * Jeannie has developed training programmes specifically focussed on municipal capacity building, including Implementing Regulation 890, Managing Individual Performance and Using Competencies Effectively in the Municipal Environment. * Jeannie has been involved in professional consulting specialising in Service Strategy, Leadership, Innovation, Training, Development, Change Management and general HR consulting and training for both the private and public sectors. * Jeannie’s consulting skills has seen her conducting various facilitations and trainings/ workshops for her previous employs (Including Deloitte’s) and currently Action iT’s clients at various levels of staff. * Jeannie’s key ability is the rare skill of linking strategy to operations and implementation which has made her valuable asset to the Action iT team. * Jeannie through her small business ownership also developed various business management skills such as financing, budgeting, marketing and business development functions.   Subject matter expert:   * Jeannie has designed, wrote, implemented and project managed numerous training and leadership programmes to empower behavioural change within several industries, including but not limited to:   + Banking.   + Local and National Government.   + Manufacturing.   + Health.   + NPOs.   + Engineering.   + Hospitality.   + Logistics.   + Retail.   + Insurance. * Jeannie executed consulting projects within the below clients but not limited to:   + Fetakgomo Tubatse Local Municipality.   + Greater Letaba Local Municipality.   + Ephraim Mogale Local Municipality   + Bell Equipment SA.   + Louis Vuitton.   + Public Servants Association.   + City of Johannesburg.   + City Power.   + Department of Home Affairs.   + Wits Enterprise.   + Namibia Polytechnic.   + Standard Bank.   + Netcare.   + Protea Hotels – Marriott Group.   **Industry Experience:**   * Although Jeannie is a highly skilled HR and Learning expert, she has developed and proven her ability across a broad range of skill sets which has enabled her to successfully deliver a multitude of projects, including:   + Strategic & Analytical Thinking.   + Performance Management   + Leadership Skills.   + Communication – Written & Verbal.   + Problem Solving.   + Client Relationship Development & Management.   + Facilitation & Presentation Skills.   + Organisation Development & Change Management.   + Management Consulting.   + Financial Management.   + NPO Consulting & Operations.   + NPO Fundraising.   **Publications:**  *Not Applicable*  **Recent addresses and presentations:**   * Jeannie guest lectured at Wits University on their HR Management Development Programme – (2013) * Jeannie guest lectured at Namibia Polytechnic on HR Management Development Programme – (2015, 2017) | |