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|  | **Jeannie Harning** Company: Action IT Learning (Pty) Ltd Position: HR & Learning Ambassador Mobile: +27 83 236 8486 Email: jeannie@actionit4u.com |
| **Professional qualifications and membership:*** Masters Degree in International Studies - Rhodes University, Grahamstown, South Africa – 1992 – 1993
* Bachelor of Arts Degree in Political Science - San Francisco State University, San Francisco, California, USA - 1991
* Tamalpais Union High School, Mill Valley, California, USA – 1987
* Qualified facilitator against SAQA US 117871 - Facilitate learning using a variety of given methodologies.
* Completed short course programme on Foundations of Animal Law, University of Johannesburg, 2022

Professional Background:* Jeannie is the HR & Learning Ambassador for Action IT Learning with over 20 years training and consulting experience working at Deloitte and predominantly as an independent small business owner.
* Jeannie has developed training programmes specifically focussed on municipal capacity building, including Implementing Regulation 890, Managing Individual Performance and Using Competencies Effectively in the Municipal Environment.
* Jeannie has been involved in professional consulting specialising in Service Strategy, Leadership, Innovation, Training, Development, Change Management and general HR consulting and training for both the private and public sectors.
* Jeannie’s consulting skills has seen her conducting various facilitations and trainings/ workshops for her previous employs (Including Deloitte’s) and currently Action iT’s clients at various levels of staff.
* Jeannie’s key ability is the rare skill of linking strategy to operations and implementation which has made her valuable asset to the Action iT team.
* Jeannie through her small business ownership also developed various business management skills such as financing, budgeting, marketing and business development functions.

Subject matter expert:* Jeannie has designed, wrote, implemented and project managed numerous training and leadership programmes to empower behavioural change within several industries, including but not limited to:
	+ Banking.
	+ Local and National Government.
	+ Manufacturing.
	+ Health.
	+ NPOs.
	+ Engineering.
	+ Hospitality.
	+ Logistics.
	+ Retail.
	+ Insurance.
* Jeannie executed consulting projects within the below clients but not limited to:
	+ Fetakgomo Tubatse Local Municipality.
	+ Greater Letaba Local Municipality.
	+ Ephraim Mogale Local Municipality
	+ Bell Equipment SA.
	+ Louis Vuitton.
	+ Public Servants Association.
	+ City of Johannesburg.
	+ City Power.
	+ Department of Home Affairs.
	+ Wits Enterprise.
	+ Namibia Polytechnic.
	+ Standard Bank.
	+ Netcare.
	+ Protea Hotels – Marriott Group.

**Industry Experience:*** Although Jeannie is a highly skilled HR and Learning expert, she has developed and proven her ability across a broad range of skill sets which has enabled her to successfully deliver a multitude of projects, including:
	+ Strategic & Analytical Thinking.
	+ Performance Management
	+ Leadership Skills.
	+ Communication – Written & Verbal.
	+ Problem Solving.
	+ Client Relationship Development & Management.
	+ Facilitation & Presentation Skills.
	+ Organisation Development & Change Management.
	+ Management Consulting.
	+ Financial Management.
	+ NPO Consulting & Operations.
	+ NPO Fundraising.

**Publications:***Not Applicable***Recent addresses and presentations:*** Jeannie guest lectured at Wits University on their HR Management Development Programme – (2013)
* Jeannie guest lectured at Namibia Polytechnic on HR Management Development Programme – (2015, 2017)
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