

Subscription Type	STANDARD (per Module Pricing)	PERFORMANCE SUITE (per Solution Pricing)	ENTERPRISE (Entire Solution Pricing)			
Functionality included:						
Ability to Manage own Assist database	✓	✓	✓			
Separate Database for each subscriber	✓	✓	✓			
Ability to Manage Assist modules separately	✓	✓	✓			
Management of multiple levels of User Access	✓	✓	✓			
Data Encryption of activity	✓	✓	✓			
Daily Progressive and Weekly Full Backups	✓	✓	✓			
Ability to Manage Users / Employees on Assist	✓	✓	✓			
Module Administration Users	✓	✓	✓			
Availability of detailed activity / audit logs	✓	✓	✓			
Ability to Rename / Repurpose Data Fields	✓	✓	✓			
User Specific Action Dashboards	✓	✓	✓			
Ability to Manage time periods	✓	✓	✓			
Ability to Upload documents	✓	✓	✓			
Ability to Review / Approve / Add Assurance	✓	✓	✓			
Extensive Reporting Functionality	✓	✓	✓			
Free User Access for Non-System Individual Performance Users	✗	✓	✓			
Access to Online Manuals	✓	✓	✓			
Access to Basic Online System Support (HelpDesk)	✓	✓	✓			
Seemless Integration with approved FMS	✓	✓	✓			
Automatic generation of PDPs	✗	✓	✓			
Number of Module Users included:	50 Module Users	250 Module Users	500 Module Users			
Storage Data Included:	1 GB (per module)	5GB	10GB			
Monthly Subscription Fees	Monthly (Rand)		Monthly (Rand)		Monthly (Rand)	
	Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
Strategic Plan (IDP Assist)	12 025.00	13 828.75	42 135.00	48 455.25	63 600.00	73 140.00
Annual Plan (SDBIP Assist)	12 025.00	13 828.75				
Individual Indicator Assist	12 025.00	13 828.75				
Performance Assist	12 025.00	13 828.75				
PDP Assist	12 025.00	13 828.75				
Individual Indicator Library	12 025.00	13 828.75				
Competency Library	12 025.00	13 828.75				
Organisational Indicator Library	12 025.00	13 828.75				
Chart of Accounts Library (mSCOA)	12 025.00	13 828.75				
Employee Assist	12 025.00	13 828.75				
Risk Assist	12 025.00	13 828.75	10 625.00	12 218.75		
Legislation Library	12 025.00	13 828.75				
Query Assist (Audit Action Plan)	12 025.00	13 828.75	10 625.00	12 218.75		
Audit Matters	12 025.00	13 828.75	10 625.00	12 218.75		
Complaints Assist	12 025.00	13 828.75	10 625.00	12 218.75		
Assessment Assist	12 025.00	13 828.75	10 625.00	12 218.75		
Resolutions Assist	12 025.00	13 828.75	10 625.00	12 218.75		
Task Assist	12 025.00	13 828.75	10 625.00	12 218.75		
Compliance Assist	12 025.00	13 828.75	10 625.00	12 218.75		

Subscription Type	STANDARD (per Module Pricing)		PERFORMANCE SUITE (per Solution Pricing)		ENTERPRISE (Entire Solution Pricing)	
Additional Fees (based on consumption)	Monthly (Rand)		Monthly (Rand)		Monthly (Rand)	
	Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
System (HelpDesk) Support	15 215.00	17 497.25	15 215.00	17 497.25	15 215.00	17 497.25
Cost Per Additional Module User	135.00	155.25				
251 to 300 Module Users (per bundle of 50 users)			7 025.00	8 078.75	7 025.00	8 078.75
301 to 350 Module Users (per bundle of 50 users)			6 460.00	7 429.00	6 460.00	7 429.00
351 to 400 Module Users (per bundle of 50 users)			5 620.00	6 463.00	5 620.00	6 463.00
401 to 450 Module Users (per bundle of 50 users)			5 050.00	5 807.50	5 050.00	5 807.50
451 to 500 Module Users (per bundle of 50 users)			4 500.00	5 175.00	4 500.00	5 175.00
501 to 550 Module Users (per bundle of 50 users)			4 200.00	4 830.00	4 200.00	4 830.00
551 to 600 Module Users (per bundle of 50 users)			3 950.00	4 542.50	3 950.00	4 542.50
601 to 650 Module Users (per bundle of 50 users)			3 650.00	4 197.50	3 650.00	4 197.50
651 to 700 Module Users (per bundle of 50 users)			3 370.00	3 875.50	3 370.00	3 875.50
701 to 750 Module Users (per bundle of 50 users)			3 100.00	3 565.00	3 100.00	3 565.00
>751 Module Users (per module user)			56.00	64.40	56.00	64.40
Cost per Additional 1 GB Data	280.00	322.00	280.00	322.00	280.00	322.00
Performance Suite Bundle Pricing for Small Organisations (i.e. Organisations with less than a 100 approved posts)	Monthly (Rand)		Monthly (Rand)		Monthly (Rand)	
	Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT	Excl. VAT	Incl. VAT
0 to 50 Module Users (per bundle of 50 users)			9 830.00	11 304.50		
51 to 100 Module Users (per bundle of 50 users)			9 270.00	10 660.50		
101 to 150 Module Users (per bundle of 50 users)			8 700.00	10 005.00		
151 to 200 Module Users (per bundle of 50 users)			8 150.00	9 372.50		
201 to 250 Module Users (per bundle of 50 users)			7 580.00	8 717.00		
Access to Performance Management Process Support						

Performance Management Process Support can be provided through one of our approved Business Partners.

Explanatory Notes:

1. The subscription fee excludes all setup, implementation, training, process support and disbursements which can be negotiated separately.
2. Any Subscriber Modifications and/or Enhancements to Action Assist modules and module functionality must be contracted through Action iT (Pty) Ltd.
3. Any Subscriber Modifications and/or Enhancements to Action Assist are for the account of the subscriber that initiates the request.
4. All support calls must be logged through the Action Assist online HelpDesk functionality.
5. The above subscription fee prices are valid for the period ending 30 June 2026 and may be subject to change.
6. The pricing will be increased by 6% annually on 1 July.
7. System Support is the ability to log system errors, receive system updates and access to on-line manuals.
8. System Support provides access to the Action iT HelpDesk Resources, i.e virtual system use support, video's, etc on a Fair Usage Basis.
9. Access to content in the Competency Library, Individual Key Performance Area Library and Organisational Indicator Library will be at an additional cost.

The pricing contained in this document is subject to change at the discretion of Action iT (Pty) Ltd.